What does it take to be a Trail Guide at Red Ridge Ranch?

We have heard that question from numerous customers over the years and this year we have decided to offer a 2 day clinic that will give people a glance into trail guide life. After successfully finishing this training course you may be offered a job here at Red Ridge Ranch and if you accept employment and remain with us for the entire season you will be refunded your clinic fee.

Our trail guide training course will give you the information needed to be a safe and capable guide who is well rounded in these areas: horsemanship and tack adjustment, trail guiding, customer relations, and proper dress and behavior around the barn and on the trail. Even if you aren't interested in working here as a guide you will learn a ton of info about caring for horses and get a lot of hands on time with our horses.

The first section of the clinic will include proper brushing, handling, saddling and bridling. You will be taught how to properly brush and saddle a horse, as well as how to properly adjust saddles, stirrup lengths and cinches.

The second section will teach the proper way to take out a ride. You will learn techniques to keep the horses together, caught up, and in line. There will be practice rides where various scenarios are presented for you to deal with. Some possible scenarios will include crying children, customer complaints, horseflies, customers holding horses back to run, and not staying in line. You will also learn to deal with emergency situations and when to come back or call for help, or pony another horse.

The final section will focus on customer relations, proper attire and behavior. Liability issues can arise when employees do or say the wrong things. We will spend time informing you of the equine liability laws and explain how the wrong actions can result in lawsuits. It is also important that employees dress and act in a professional manner. We will discuss what attire is appropriate and how to behave in a professional manner when dealing with the public. The following subjects will be addressed during the clinic:

- Types of people/ Types of Horses associated with riding stables
- Safe leading and tying practices, horse behavior and how to read them
- General feeding, watering, and barn clean up procedures
- Appropriate grooming prior to saddling, types of problems associated with
- Saddling and bridling, proper fit, timely fashion
- Leading horses to the mounting area
- Preparing the horse for mounting
- Helping customers mount and dealing with different personality problems of people
- Giving basic riding instructions to customers
- Adjusting stirrups and cinching prior to the trail ride
- Trail guiding techniques, tips and tricks for a safe ride
- How to pony another horse safely from your guide horse
- What to do if you have a problem on the trail
- Dismounting and helping customers dismount following the ride
- Caring for horses returning from the ride
- Distributing coupons and information after the ride

Red Ridge Ranch Trail Guide Clinic Registration Form

Name:	Phone:	
Address:		
City:	State:	Zip:
Age Horse Experience		
 Email:		
<u>2015 Dates:</u> April 25 & 26 9am - 3	5pm both days	

June 6 & 7 Space is very Limited! Price \$225.00 per person with a \$100.00 deposit. No Refunds.

Please return this form with your deposit (MC/Visa Check or Cash) to:

Red Ridge Ranch Riding Stable W4881 HWY 82 Mauston, WI 53948

Clinic will be limited to 10 participants. Call Cindy at (608)847-2273 for more information redridge@redridgeranch.com www.redridgeranch.com